

*'Clear, open, honest and direct communication is the only way to address conflict, and this book is essential reading. Highly recommended!'*

**Dr Ivan Misner, Founder, BNI and *New York Times* bestselling author**

# THE 7 PRINCIPLES OF **CONFLICT** **RESOLUTION**



HOW TO RESOLVE DISPUTES,  
DEFUSE DIFFICULT SITUATIONS  
AND REACH AGREEMENT

**LOUISA WEINSTEIN**

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# **7 Principles of Conflict Resolution, The**

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