

LEADING TEAMS

10 CHALLENGES
10 SOLUTIONS

MANDY FLINT & ELISABET VINBERG HEARN

FT PUBLISHING
FINANCIAL TIMES

Praise for **Leading Teams**

“Enjoyable to read. Simple to understand. Practical to implement. A must read for team members or leaders.”

Debbie Fogel-Monnissen, Executive Vice President, International Markets Finance Officer, MasterCard, New York, USA

“A goldmine of practical business advice...clearly written, easy to read. Benefit from these winning strategies and proven solutions.”

Barbara Large MBE, Senior Lecturer, Creative Writing; Honorary Fellow, University of Winchester; Chairman, Hampshire Writers' Society; Member, Royal Society of Arts, National Association of Writers in Education and The Society of Authors

“Leadership is about effective conversations. This book is a very useful ready reckoner for leaders everywhere seeking the words and methods needed each day at work.”

Sanjay Gupta, CEO, English Helper Inc, Haryana, India

“This book described situations that are very familiar to me BUT... gave me the tools to deal with them and the understanding of why they'd happened.”

Dr Jane Neal-Smith, Head, School of Management, Guildhall Faculty of Business and Law, London Metropolitan University, London, UK

“Mandy and Elisabet are brilliant teachers and facilitators who have helped me build successful teams. Read this book to learn their powerful team building formula for success.”

John W. Turner, Senior Vice President, Sales, TriNet, San Francisco, USA

Leading Teams - 10 Challenges : 10 Solutions

Table of Contents

Cover

Title Page

Copyright Page

Contents

About the authors

Introduction

Acknowledgements

1 How do you build trust?

2 How do you overcome conflicts or tensions?

3 How do you encourage everyone to share relevant information with each other?

4 How do you create engagement?

5 How do you create transparency and openness?

6 How do you encourage long-term thinking?

7 How do you create a team that delivers and is well perceived?

8 How do you get a team to manage change effectively?

9 How do you get a team working together all for one and one for all?

Table of Contents

10 How do you get everyone going in the same direction?

Straight-talking summary

Your Team Tool Kit on how to run a team workshop

Want to know more?

References

Index