

TIPS, TRICKS, TOURS, AND TECHNIQUES
TO GUIDE TEST DESIGN



"Great book! Whittaker delivers ideas that are innovative, smart, and memorable. He really knows how to inspire engineers to think differently about testing."

—Patrick Copeland, Director of Test Engineering, Google

"James has perfected a fantastic manual testing methodology. The touring concept not only works, but it works so well that we've started sharing the tour concepts in the internal testing courses taught to all of our testers. If you want to bring your manual testing processes into the 21st century then read this book."

—Alan Page, Director, Test Excellence, Microsoft

"I began working with James at IBM in 1990. Even then, he was inspiring testers and developers to think outside the box. With this book he's taken his passion for software quality to a whole new level. Read it and watch yourself become a better tester. James is the real deal and this book should be read by every tester and software developer on the planet who cares about software quality or just wants to have more fun doing what they do."

—Kaushal K. Agrawal, Sr. Director of Engineering, Cisco Systems

"James Whitaker is a true visionary in the world of testing. uTest and our global community of QA professionals regularly look to James for inspiration, interpretation of trends, and overarching testing wisdom. Now he's finally written it down for everyone else and our industry will be smarter because of it."

—Doron Reuveni, CEO and Co-Founder, uTest

"Only someone like James Whittaker would think of combining the idea of tourism with software testing in such a novel way—and only James could pull it off. The tours approach provides a memorable and extremely effective mental model that combines right degree of structure and organization with plenty of room for exploration and creativity. Bugs beware!"

—Alberto Savoia, Google

"James is one of the best speakers around on software testing and reading his book is much like hearing him speak. If you want to increase your knowledge of testing and make yourself a better tester, this is the book for you."

—Stewart Noakes, Chairman and Co-Founder, TCL Group Ltd.

# Exploratory Software Testing: Tips, Tricks, Tours, and Techniques to Guide Test Design

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