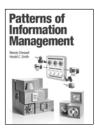


# **Related Books of Interest**



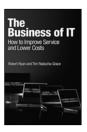
# Patterns of Information Management

By Mandy Chessell and Harald C. Smith ISBN: 978-0-13-315550-1

Use Best Practice Patterns to Understand and Architect Manageable, Efficient Information Supply Chains That Help You Leverage All Your Data and Knowledge

Building on the analogy of a supply chain, Mandy Chessell and Harald Smith explain how information can be transformed, enriched, reconciled, redistributed, and utilized in even the most complex environments. Through a realistic, end-to-end case study, they help you blend overlapping information management, SOA, and BPM technologies that are often viewed as competitive.

Using this book's patterns, you can integrate all levels of your architecture—from holistic, enterprise, system-level views down to low-level design elements. You can fully address key non-functional requirements such as the amount, quality, and pace of incoming data. Above all, you can create an IT landscape that is coherent, interconnected, efficient, effective, and manageable.



#### The Business of IT

# How to Improve Service and Lower Costs

By Robert Ryan and Tim Raducha-Grace ISBN: 978-0-13-700061-6

Drive More Business Value from IT...and Bridge the Gap Between IT and Business Leadership

IT organizations have achieved outstanding technological maturity, but many have been slower to adopt world-class business practices. This book provides IT and business executives with methods to achieve greater business discipline throughout IT, collaborate more effectively, sharpen focus on the customer, and drive greater value from IT investment. Drawing on their experience consulting with leading IT organizations, Robert Ryan and Tim Raducha-Grace help IT leaders make sense of alternative ways to improve IT service and lower cost. including ITIL, IT financial management, balanced scorecards, and business cases. You'll learn how to choose the best approaches to improve IT business practices for your environment and use these practices to improve service quality, reduce costs, and drive top-line revenue growth.

# Getting Started with Data Science: Making Sense of Data with Analytics

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