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A GUIDE TO  
**SIX SIGMA** AND  
**PROCESS**  
**IMPROVEMENT**  
FOR PRACTITIONERS  
AND STUDENTS

Second Edition

Foundations, DMAIC, Tools,  
Cases, and Certification

**A GUIDE TO SIX  
SIGMA AND PROCESS  
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# **Guide to Six Sigma and Process Improvement for Practitioners and Students, A: Foundations, DMAIC, Tools, Cases, and Certification**

## **Table of Contents**

### **Contents**

#### **Section I: Building a Foundation of Process Improvement Fundamentals**

##### **Chapter 1 You Dont Have to Suffer from the Sunday Night Blues!**

What Is the Objective of This Chapter?

Sarahs Story

Nine Principles of Process Improvement to Get the Most Out of This Book

Structure of the Book

Lets Go!

References

##### **Chapter 2 Process and Quality Fundamentals**

What Is the Objective of This Chapter?

Process Fundamentals

Variation Fundamentals

Quality Fundamentals

Takeaways from This Chapter

References

##### **Chapter 3 Defining and Documenting a Process**

What Is the Objective of This Chapter?

A Story to Illustrate the Importance of Defining and Documenting a Process

# **Table of Contents**

Fundamentals of Defining a Process  
Fundamentals of Documenting a Process  
Fundamentals of Analyzing a Process  
Takeaways from This Chapter  
References

## **Section II: Creating Your Toolbox for Process Improvement**

### **Chapter 4 Understanding Data: Tools and Methods**

What Is the Objective of This Chapter?  
What Is Data?  
Graphing Attribute Data  
Graphing Measurement Data  
Measures of Central Tendency for Measurement Data  
Measures of Central Tendency for Attribute Data  
Measures of Variation  
Measures of Shape  
More on Interpreting the Standard Deviation  
How-To Guide for Understanding Data: Minitab 17 User Guide  
Takeaways from This Chapter  
References  
Additional Readings

### **Chapter 5 Understanding Variation: Tools and Methods**

What Are the Objectives of This Chapter?  
What Is Variation?  
Using Control Charts to Understand Variation  
Control Charts for Attribute Data  
Control Charts for Measurement Data  
Which Control Chart Should I Use?  
Measurement Systems Analysis  
How-To Guide for Understanding Variation: Minitab User Guide

# **Table of Contents**

(Minitab Version 17, 2013)

Takeaways from This Chapter

References

Additional Readings

## **Chapter 6 Non-Quantitative Techniques: Tools and Methods**

What Is the Objective of This Chapter?

High Level Overview and Examples of Non-Quantitative Tools and  
Methods

How-To Guide for Using Non-Quantitative Tools and Methods

Takeaways from This Chapter

References

Additional Readings

## **Chapter 7 Overview of Process Improvement Methodologies**

What Is the Objective of This Chapter?

SDSA Cycle

PDSA Cycle

Kaizen/Rapid Improvement Events

DMAIC Model: Overview

DMADV Model: Overview

Lean Thinking: Overview

Takeaways from This Chapter

References

## **Chapter 8 Project Identification and Prioritization: Building a Project Pipeline**

What Is the Objective of This Chapter?

Project Identification

Using a Dashboard for Finding Projects

Project Screening and Scoping

Prioritizing and Selecting Projects

Executing and Tracking Projects

# **Table of Contents**

Takeaways from This Chapter

References

## **Section III: Putting It All TogetherSix Sigma Projects**

### **Chapter 9 Overview of Six Sigma Management**

What Is the Objective of This Chapter?

Non-Technical Definition of Six Sigma Management

Technical Definition of Six Sigma

Where Did Six Sigma Come From?

Benefits of Six Sigma Management

Key Ingredient for Success with Six Sigma Management

Six Sigma Roles and Responsibilities

Six Sigma Management Terminology

Next Steps: Understanding the DMAIC Model

Takeaways from This Chapter

References

Additional Readings

Appendix 9.1 Technical Definition of Six Sigma Management

### **Chapter 10 DMAIC Model: D Is for Define**

What Is the Objective of This Chapter?

Purpose of the Define Phase

The Steps of the Define Phase

Keys to Success and Pitfalls to Avoid in the Define Phase

Case Study of the Define Phase: Reducing Patient No Shows in an  
Outpatient Psychiatric ClinicDefine Phase

Takeaways from This Chapter

References

Additional Readings

### **Chapter 11 DMAIC Model: M Is for Measure**

What Is the Objective of This Chapter?

# **Table of Contents**

Purpose of the Measure Phase

The Steps of the Measure Phase

Keys to Success and Pitfalls to Avoid

Case Study: Reducing Patient No Shows in an Outpatient Psychiatric  
ClinicMeasure Phase

Takeaways from This Chapter

References

Additional Readings

## **Chapter 12 DMAIC Model: A Is for Analyze**

What Is the Objective of This Chapter?

Purpose of the Analyze Phase

The Steps of the Analyze Phase

Keys to Success and Pitfalls to Avoid

Case Study: Reducing Patient No Shows in an Outpatient Psychiatric  
ClinicAnalyze Phase

Takeaways from This Chapter

References

Additional Readings

## **Chapter 13 DMAIC Model: I Is for Improve**

What Is the Objective of This Chapter?

Purpose of the Improve Phase

The Steps of the Improve Phase

Keys to Success and Pitfalls to Avoid

Case Study: Reducing Patient No Shows in an Outpatient Psychiatric  
ClinicImprove Phase

Takeaways from This Chapter

References

Additional Readings

## **Chapter 14 DMAIC Model: C Is for Control**

What Is the Objective of This Chapter?

# **Table of Contents**

Purpose of the Control Phase

The Steps of the Control Phase

Keys to Success and Pitfalls to Avoid

Case Study: Reducing Patient No Shows in an Outpatient Psychiatric  
ClinicControl Phase

Takeaways from This Chapter

References

Additional Readings

## **Chapter 15 Maintaining Improvements in Processes, Products-Services, Policies, and Management Style**

What Is the Objective of This Chapter?

Improving Processes, Products-Services, and Processes: Revisited

Case Study 1: Failure in the Act Phase of the PDSA Cycle in  
Manufacturing

Case Study 2: Failure in the Act Phase of the PDSA Cycle in  
Accounts Receivable

A Method for Promoting Improvement and Maintainability

The Funnel Experiment and Successful Management Style

Succession Planning for the Maintainability of Management Style

Egotism of Top Management as a Threat to the Maintainability of  
Management Style

The Board of Directors Fails to Understand the Need for Maintainability in  
the Organizations Culture and Management Style

Takeaways from This Chapter

References

## **Section IV: The Culture Required for Six Sigma Management**

### **Chapter 16 W. Edwards Demings Theory of Management: A Model for Cultural Transformation of an Organization**

Background on W. Edwards Deming



# **Table of Contents**

Demings 14 Points for Management

Demings 14 Points and the Reduction of Variation

Transformation or Paradigm Shift

Quality in Service, Government, and Education

Quotes from Deming

Summary

References and Additional Readings

## **Section V: Six Sigma Certification**

Chapter 17 Six Sigma Champion Certification

Chapter 18 Six Sigma Green Belt Certification

**Index**