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SERVICE MANAGEMENT



An Integrated Approach to Supply Chain
Management and Operations

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Service Management: An Integrated Approach to Supply Chain Management and Operations

Table of Contents

Contents

Preface

Part I: Understanding Services

1 THE IMPORTANT ROLE SERVICES PLAY IN AN ECONOMY

1.1 Introduction

1.2 What Are Services?

1.3 The Service Sector of the U.S. Economy

1.4 Theories Explaining the Growth of Services

1.5 Overview of the Book

1.6 Summary

Endnotes

2 THE NATURE OF SERVICES AND SERVICE ENCOUNTERS

2.1 Introduction

2.2 General Concept of a Productive System

2.3 Characteristics of Services

2.4 The Service Organization as a System

2.5 Service Encounters

2.6 Summary

Endnotes

3 CUSTOMERS: THE FOCUS OF SERVICE MANAGEMENT

3.1 Introduction

3.2 Customers and Their Needs

Table of Contents

3.3 Consumer Behavior and a Consumer Decision Model

3.4 Unique Aspects of Service Purchases

3.5 A Cultural Profile of American Customers

3.6 A Look into the Future

3.7 Summary

Endnotes

4 GLOBALIZATION OF SERVICES

4.1 Introduction

4.2 International Trade in Services

4.3 Why Service Companies Go Global

4.4 Global Environment for Service Businesses

4.5 Forms of Globalization

4.6 Summary

Endnotes

5 SERVICE STRATEGY AND COMPETITIVENESS

5.1 Introduction

5.2 Value

5.3 Strategy

5.4 Formulating a Competitive Service Strategy

5.5 Summary

Endnotes

6 ETHICAL CHALLENGES IN SERVICE MANAGEMENT

6.1 Introduction

6.2 What Is Ethics?

6.3 Is There an Ethics Problem in Private and Public Sectors?

6.4 Challenges for Service Employees and Managers

6.5 Philosophical Theories of Ethics

6.6 Guidelines for Ethical Business Behavior

6.7 Summary

Table of Contents

Endnotes

Part II: Building the Service System

7 TECHNOLOGY AND ITS IMPACT ON SERVICES AND THEIR MANAGEMENT

7.1 Introduction

7.2 Process Technology and Information Technology

7.3 Technology in Services

7.4 Why Service Companies Invest in Technology

7.5 Technology as a Competitive Edge

7.6 Application Areas of Technology in Services

7.7 Information Systems

7.8 Enterprise Systems

7.9 Technology and the Future of Services

7.10 Summary

Endnotes

8 DESIGN AND DEVELOPMENT OF SERVICES AND SERVICE DELIVERY SYSTEMS

8.1 Introduction

8.2 Why the Design Is So Important

8.3 Designing Quality and Value

8.4 Principles of Service Design

8.5 Design Process

8.6 Summary

Endnotes

9 SUPPLY CHAINS IN SERVICES AND THEIR MANAGEMENT

9.1 Introduction

9.2 Developments Leading to the Emergence of Supply Chain
Management

9.3 What Is a Supply Chain?

Table of Contents

9.4 Supply Chains in Services and Their Characteristics

9.5 Some Other Characteristics of Service Supply Chains

9.6 Challenges for Service Supply Chain Managers

9.7 Summary

Endnotes

10 LOCATING FACILITIES AND DESIGNING THEIR LAYOUT

10.1 Introduction

10.2 Location Selection

10.3 Quantitative Methods for Location Selection

10.4 Site Selection

10.5 Objectives of Facility Layout

10.6 Inputs to the Layout Problem

10.7 Layout Strategies

10.8 Office Layout

10.9 Retail Store Layout

10.10 Warehousing and Storage Layouts

10.11 Summary

Endnotes

Part III: Operating the Service System

11 MANAGING DEMAND AND SUPPLY IN SERVICES

11.1 Introduction

11.2 Why Matching Demand and Supply Is Such a Challenge in
Services

11.3 Managing Demand

11.4 Managing Supply

11.5 Summary

Endnotes

11 SUPPLEMENT QUEUING AND SIMULATION

S11.1 Introduction

Table of Contents

- S11.2 Basic Queuing System Configurations
- S11.3 Measuring the Queues Performance
- S11.4 A Single-Channel Queuing Model
- S11.5 A Multichannel Queuing Model
- S11.6 More Complex Queuing Models and the Use of Simulation
- S11.7 Simulation as a Scheduling Tool
- S11.8 The Role of Computers in Simulation
- S11.9 Summary
- Endnotes

12 SERVICE QUALITY AND CONTINUOUS IMPROVEMENT

- 12.1 Introduction
- 12.2 Why Quality Is So Important
- 12.3 Quality Defined
- 12.4 Dimensions of Service Quality
- 12.5 The Gaps Model of Service Quality
- 12.6 Achieving Quality
- 12.7 Other Approaches to Achieving Service Quality
- 12.8 Reinforcing Quality Service
- 12.9 Summary
- Endnotes

12 SUPPLEMENT TOOLS AND TECHNIQUES OF TOTAL QUALITY MANAGEMENT

- S12.1 Introduction
- S12.2 Plan-Do-Study-Act Cycle
- S12.3 Tools of TQM
- S12.4 Process Control Charts
- S12.5 Summary

13 SERVICE PRODUCTIVITY AND MEASUREMENT OF PERFORMANCE

Table of Contents

13.1 Introduction

13.2 A Brief Background on Productivity

13.3 Why Productivity Is Important

13.4 Review of the Slowdown of U.S. Productivity Growth in the
Recent Past

13.5 Raising Productivity

13.6 Service Productivity

13.7 Data Envelopment Analysis for Measurement of Service
Efficiency

13.8 Summary

Endnotes

14 MANAGEMENT OF PUBLIC AND PRIVATE NONPROFIT SERVICE ORGANIZATIONS

14.1 Introduction

14.2 Public and Private Nonprofit Organizations Defined

14.3 Significance of Public and Private Nonprofit Organizations

14.4 The Nature of Public Sector Organizations

14.5 The Nature of Private Nonprofit Organizations

14.6 Summary

Endnotes

Part IV: Tools and Techniques for Managing Service Operations

15 FORECASTING DEMAND FOR SERVICES

15.1 Introduction

15.2 The Demand Forecast as the Basis for Operations Planning

15.3 What Types of Service Outputs Are Forecast?

15.4 Factors That Affect the Choice of Forecasting Method

15.5 Time Series Forecasting Models

15.6 Causal (Associative) Forecasting; Regression Analysis

Table of Contents

15.7 General Approaches to Forecasting

15.8 Summary

Endnotes

16 VEHICLE ROUTING AND SCHEDULING

16.1 Introduction

16.2 Objectives of Routing and Scheduling Problems

16.3 Characteristics of Routing and Scheduling Problems

16.4 Routing Service Vehicles

16.5 Scheduling Service Vehicles

16.6 Other Routing and Scheduling Problems

16.7 Summary

Endnotes

17 PROJECT MANAGEMENT

17.1 Introduction

17.2 Project Planning

17.3 Project Scheduling

17.4 Project Controlling

17.5 Project Management Techniques; PERT and CPM

17.6 PERT/Cost

17.7 Other Service Applications of PERT

17.8 A Critique of PERT and CPM

17.9 Summary

Endnotes

18 LINEAR AND GOAL PROGRAMMING APPLICATIONS FOR SERVICES

18.1 Introduction

18.2 Overview of Linear Programming

18.3 Graphical Solution to a Linear Programming Problem

18.4 Computer Solution to a Linear Programming Problem

Table of Contents

18.5 Formulating Linear Programming Models

18.6 Goal Programming

18.7 Summary

Endnotes

19 SERVICE INVENTORY SYSTEMS

19.1 Introduction

19.2 Characteristics of Service Inventories

19.3 The Input Material Decision Problem

19.4 Service Inventory Control Systems

19.5 Inventory Control Systems for Independent Demand Items

19.6 Inventory Planning

19.7 Requirements Planning for Dependent Demand

19.8 Summary

Endnote

Appendix: AREAS UNDER THE STANDARD NORMAL CURVE

Index